

Counseling Center Satisfaction Survey

Description:

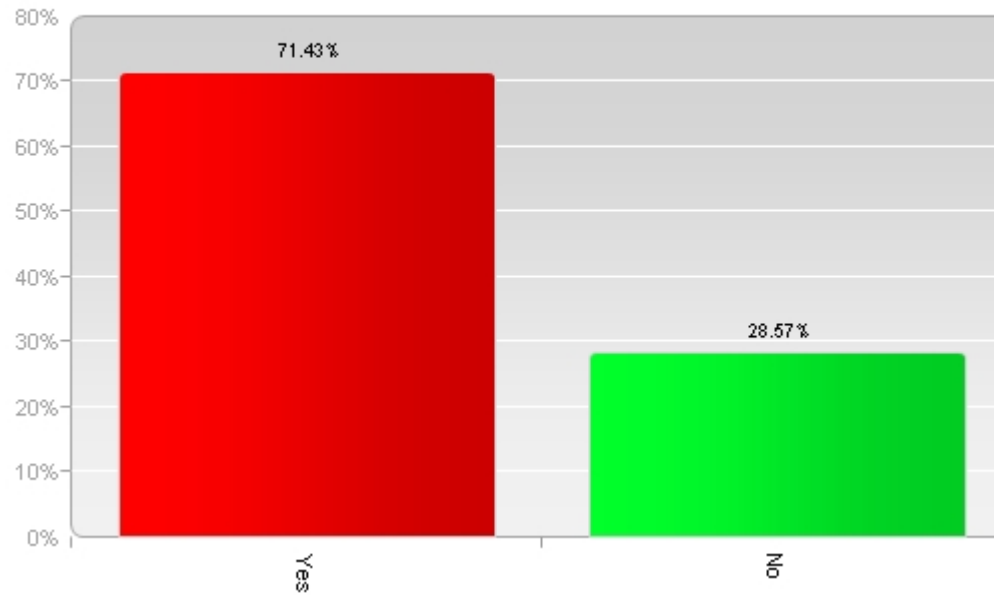
Date Created: 4/7/2016 5:36:58 PM

Date Range: 4/18/2016 5:36:00 PM - 5/16/2016 10:30:00 AM

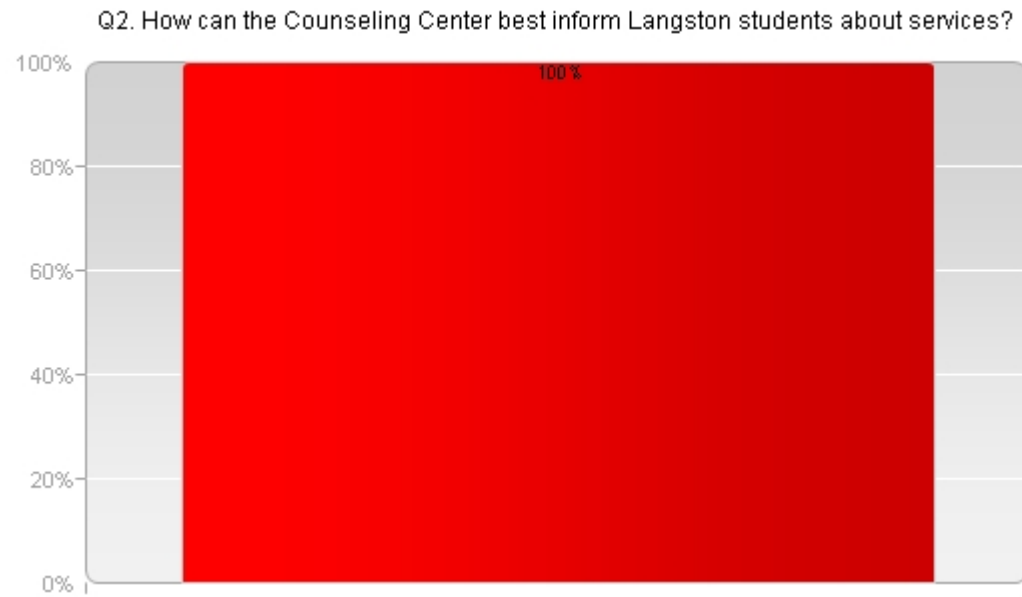
Total Respondents: 56

Q1. Are you aware of the free and confidential services of the Counseling Center in University Women #110 & #111?

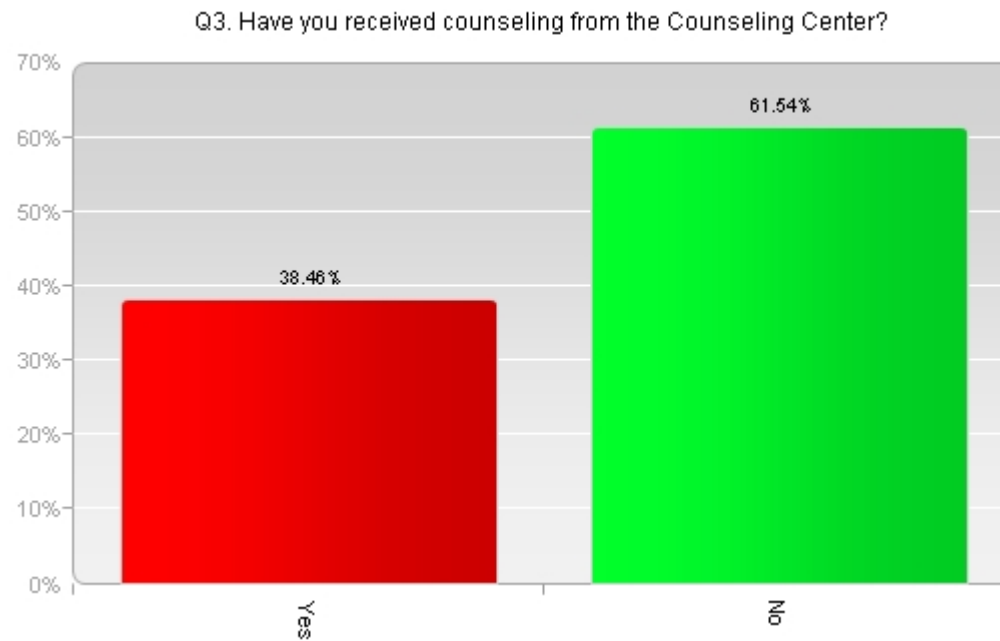
Q1. Are you aware of the free and confidential services of the Counseling Center in University Women #110 & #111?



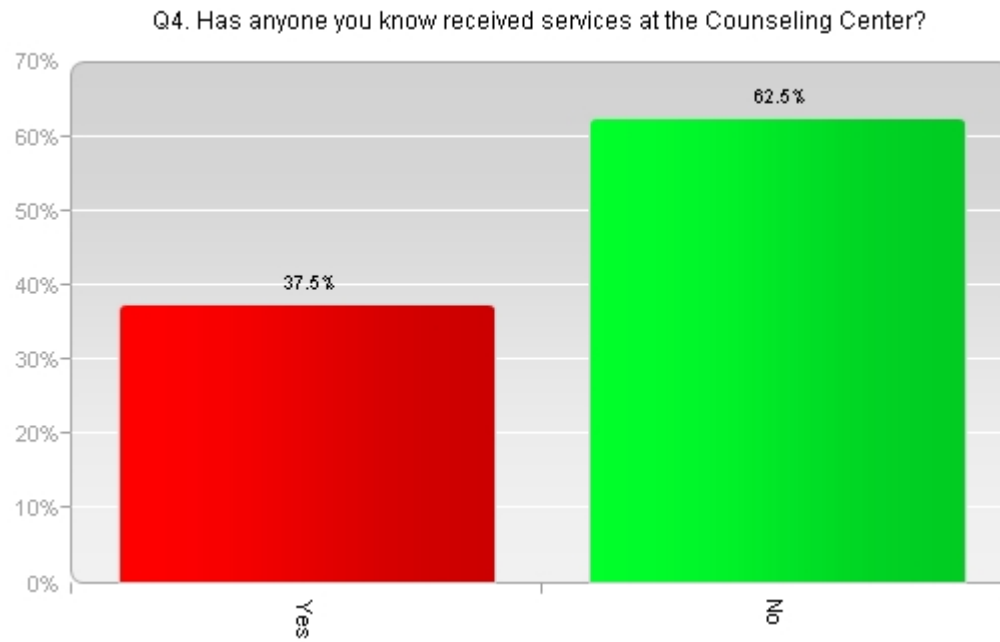
Q2. How can the Counseling Center best inform Langston students about services?



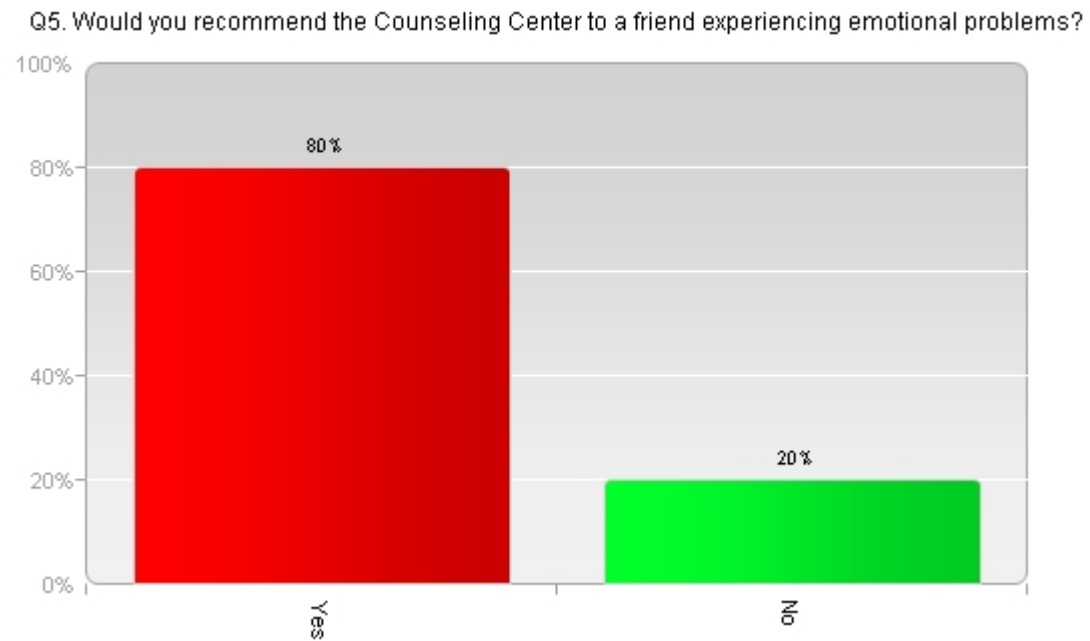
Q3. Have you received counseling from the Counseling Center?



Q4. Has anyone you know received services at the Counseling Center?



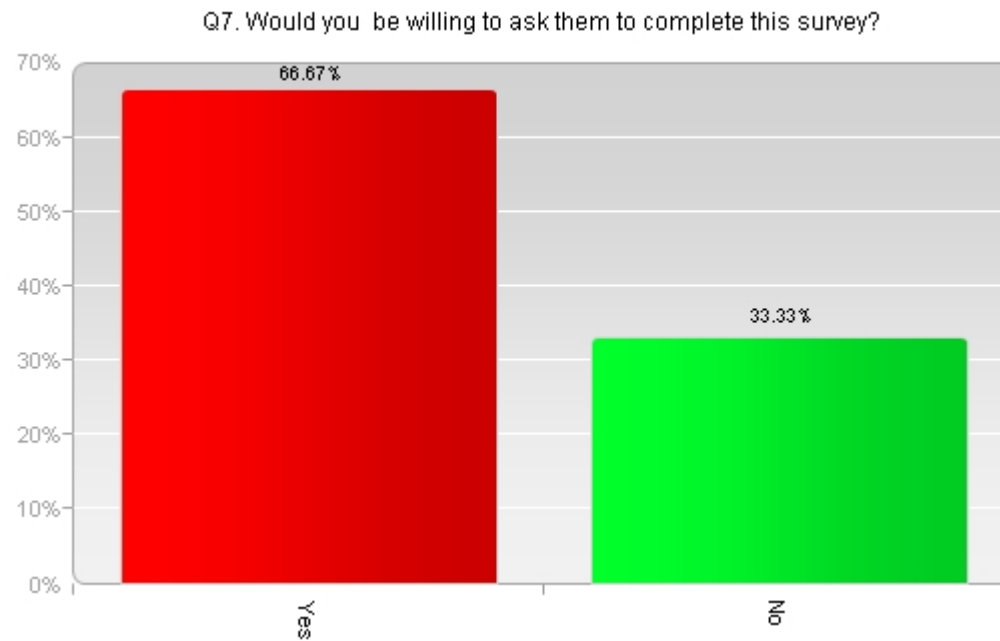
Q5. Would you recommend the Counseling Center to a friend experiencing emotional problems?



Q6. Please explain why or why not?

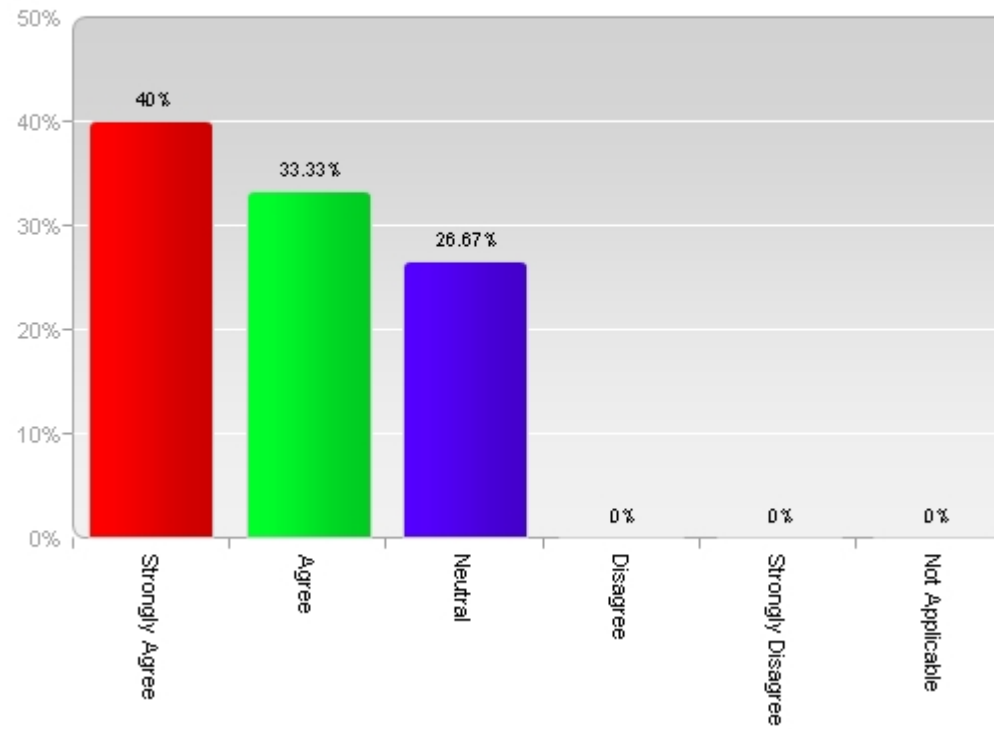


Q7. Would you be willing to ask them to complete this survey?



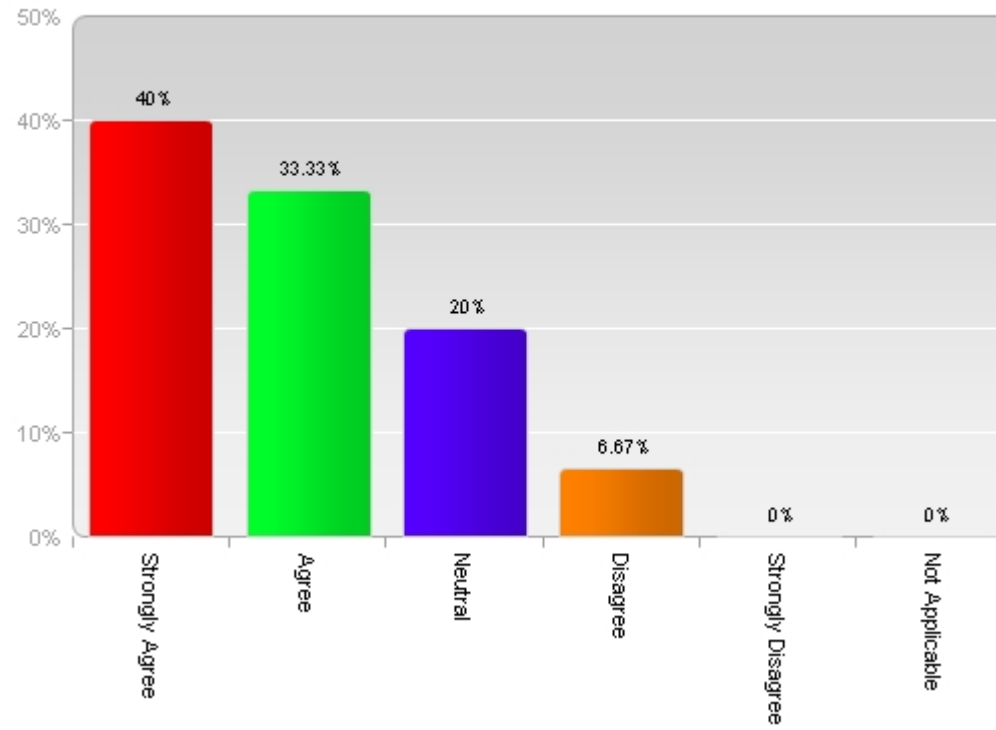
Q8. Please respond to the following statements concerning Location: - The Counseling Center (University Women #110 & #111) is convenient and accessible.

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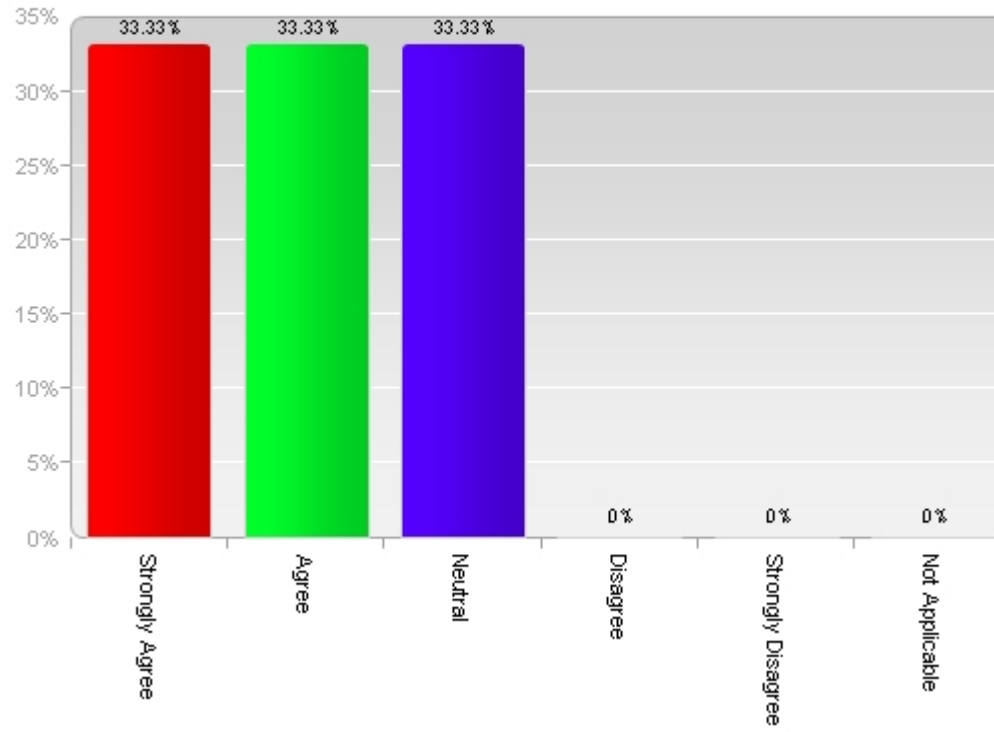
Q9. Please respond to the following statements concerning Location: - The Counseling Center is private enough to maintain confidentiality.

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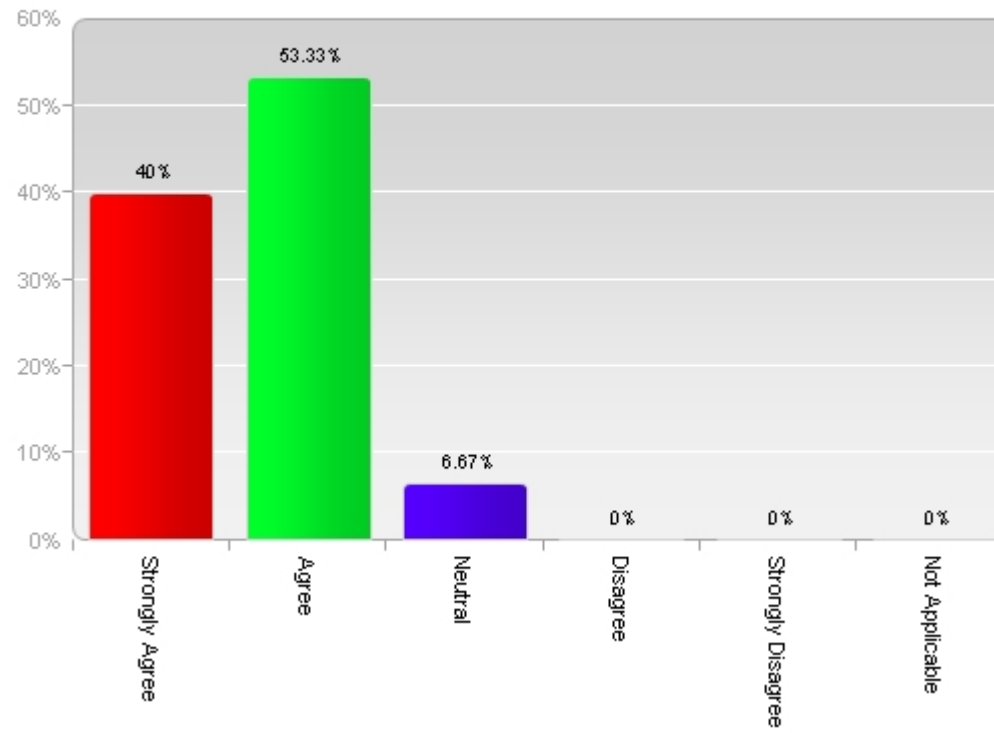
Q10. Please respond to the following statements according to Timing: - Service hours are convenient with my schedule.

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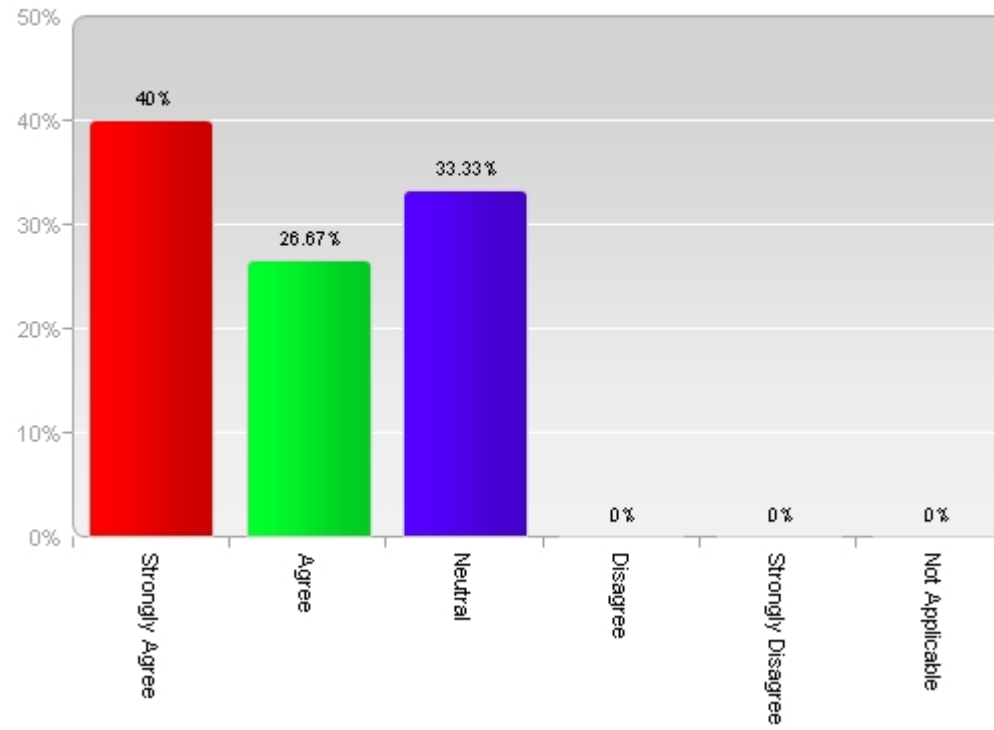
Q11. Please respond to the following statements according to Timing: - I was able to make an initial appointment in a timely manner.

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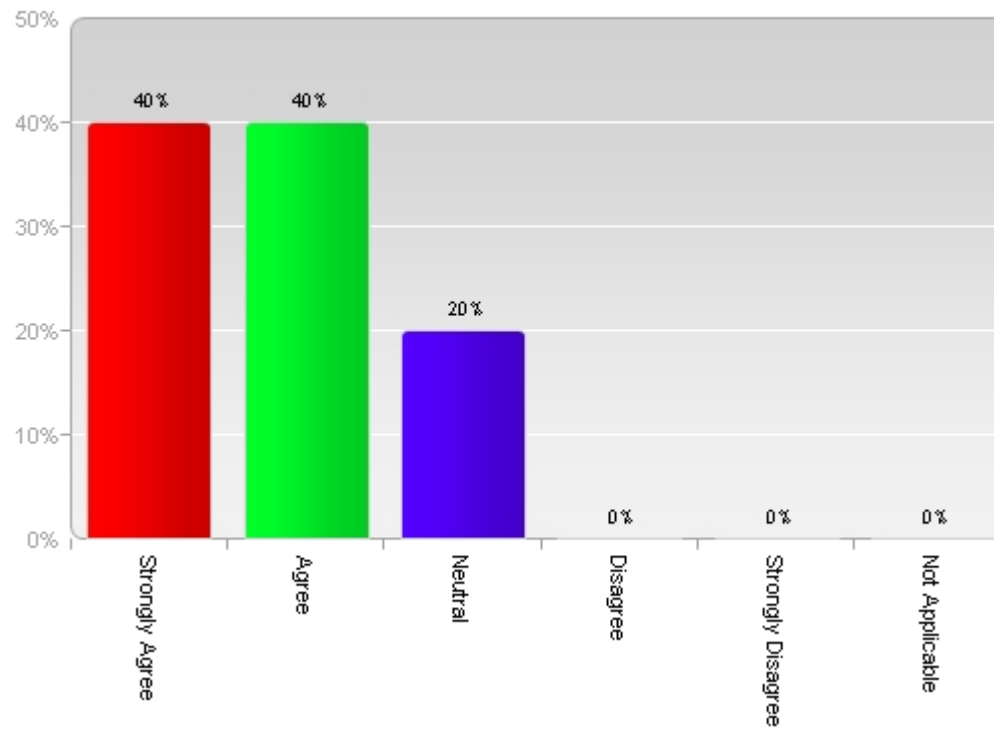
Q12. Please respond to the following statements about the Counselor: - Caring and compassionate about me and my concerns.

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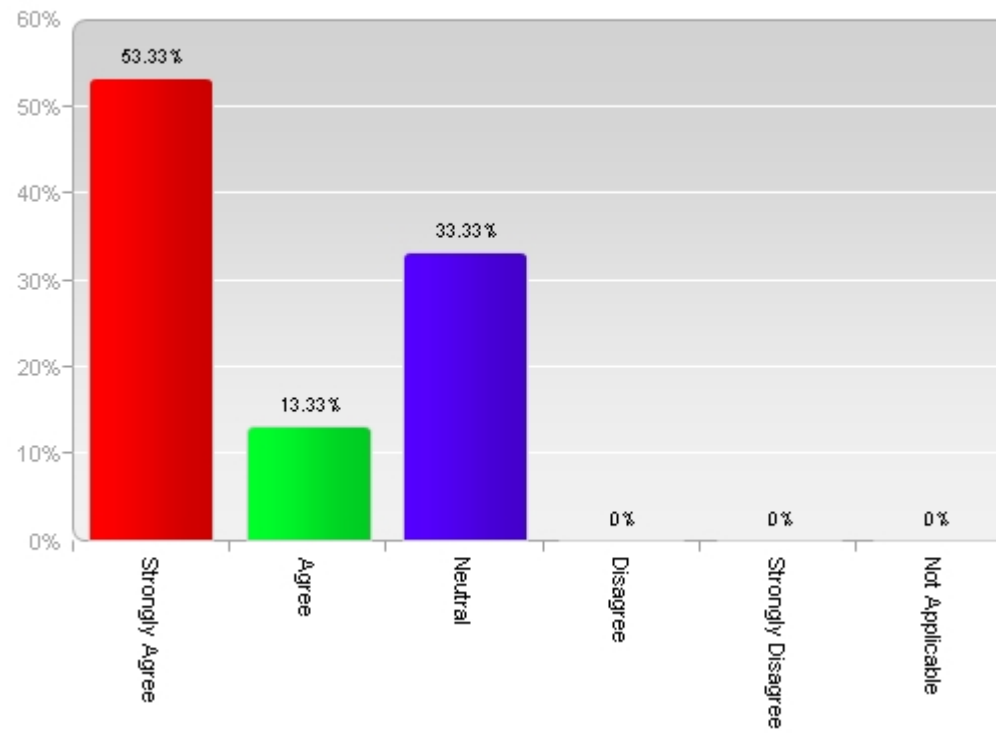
Q13. Please respond to the following statements about the Counselor: - Knowledgeable and competent.

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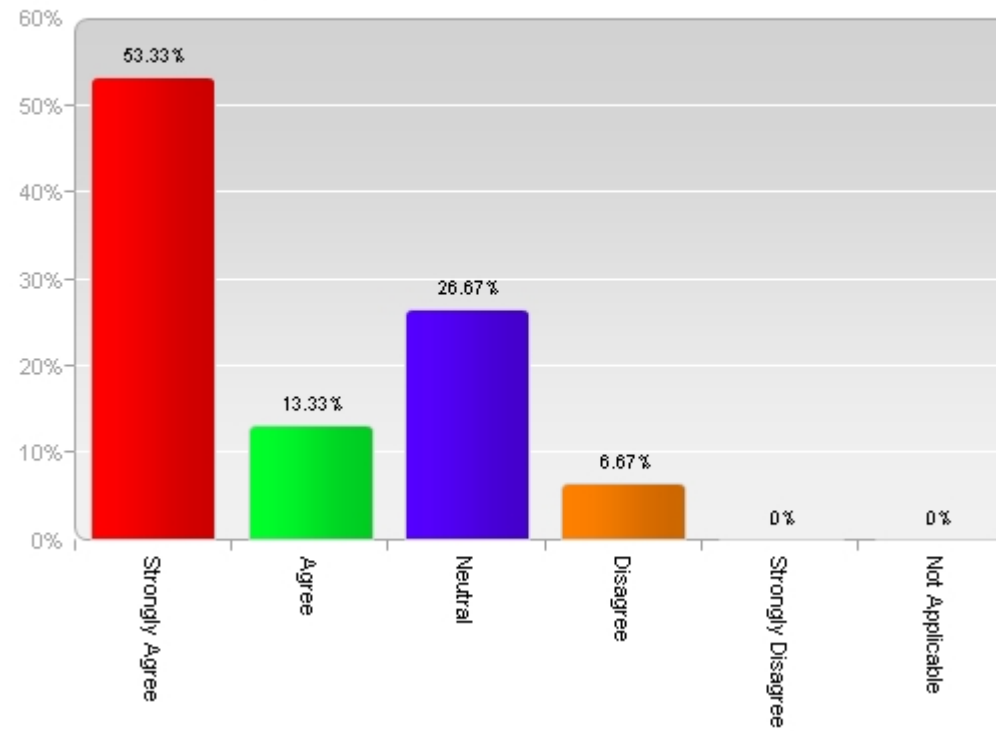
Q14. Please respond to the following statements about the Counselor: - Understanding and friendly.

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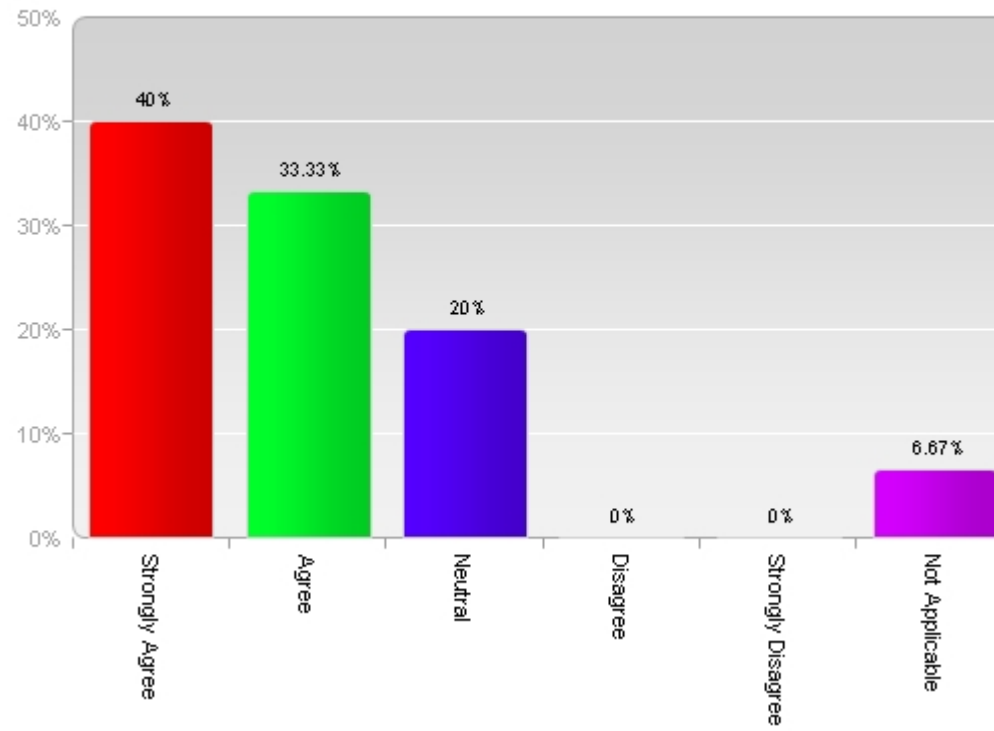
Q15. Please respond to the following statements about the Counselor: - Respectful of diversity or cultural differences (e.g., race, religion, gender, sexual orientation, etc.)

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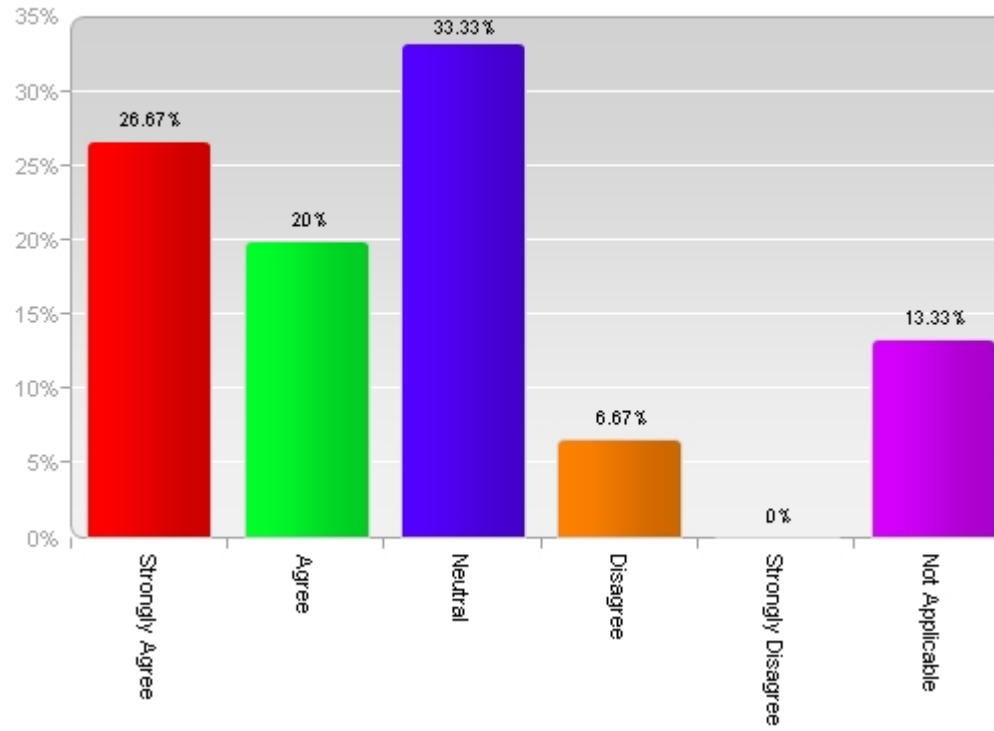
Q16. Please respond to the following statements about the Counselor: - Answered my questions about the counseling process.

Q16. Please respond to the following statements about the Counselor: - Answered my questions about the counseling process.



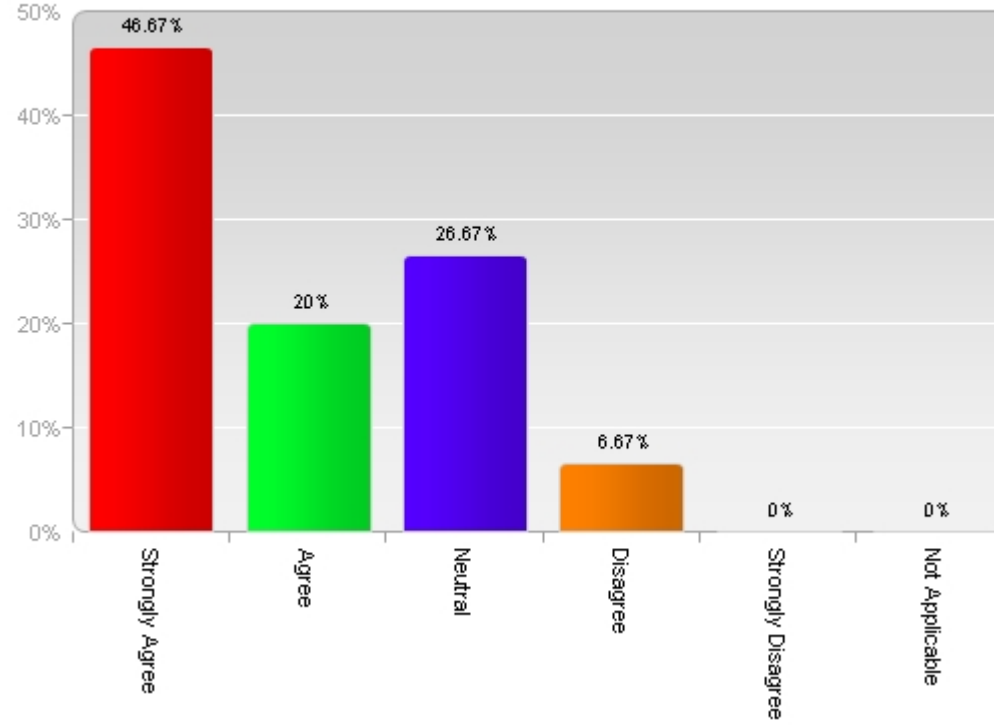
Q17. Please respond to the following statements about the Counselor: - Assisted with referrals to other campus or off-campus resources.

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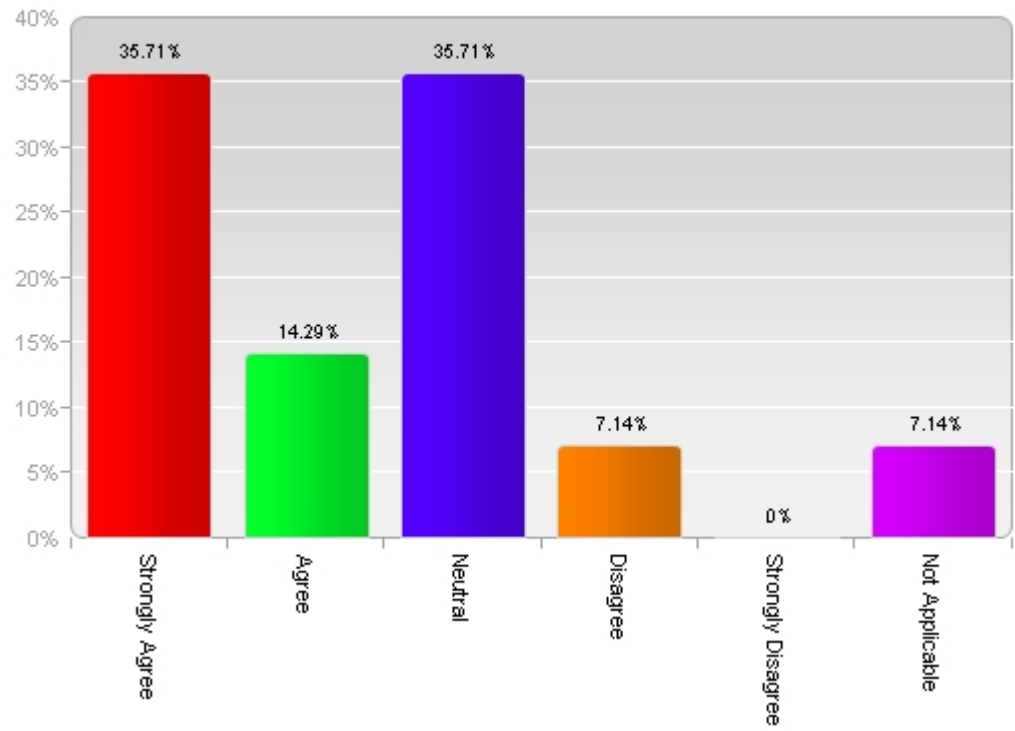
Q18. Please respond to the following statements about the Counselor: - I felt comfortable and safe in discussing my concerns with my counselor.

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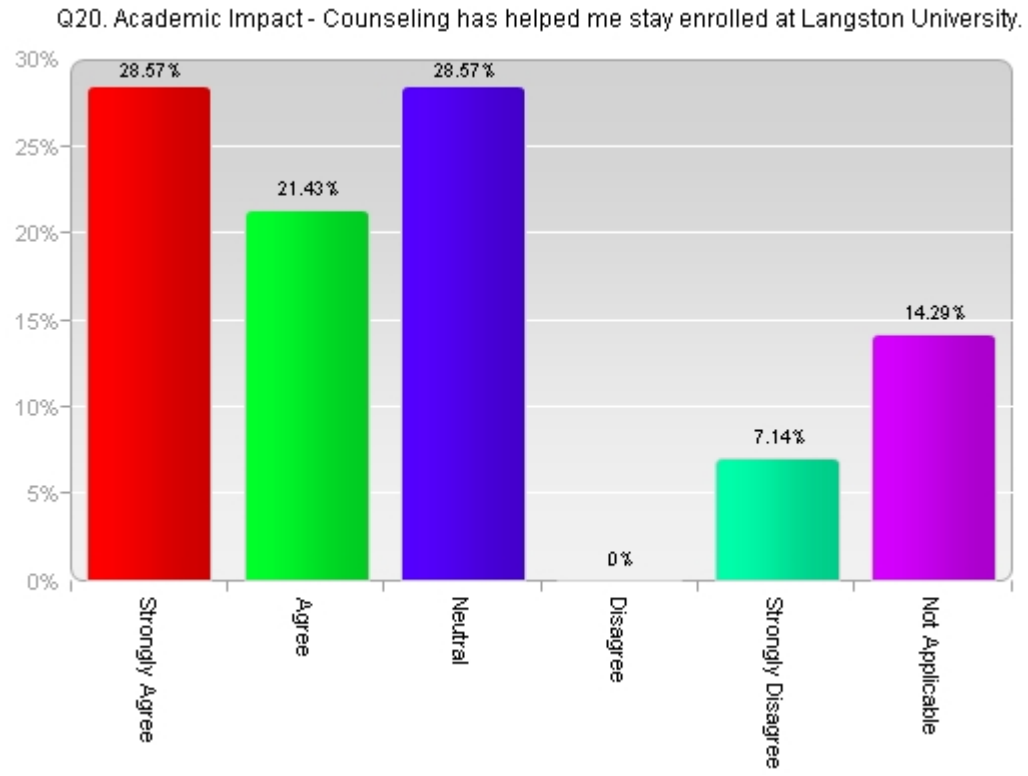


Q19. Academic Impact - Counseling has helped me function more effectively with academics.

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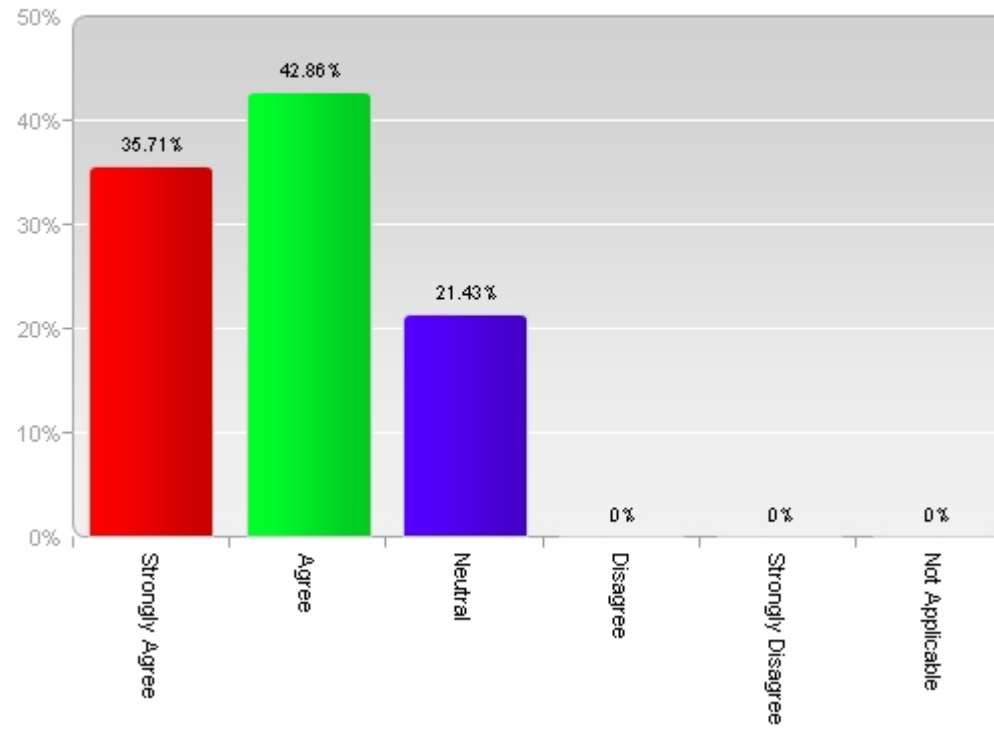


Q20. Academic Impact - Counseling has helped me stay enrolled at Langston University.

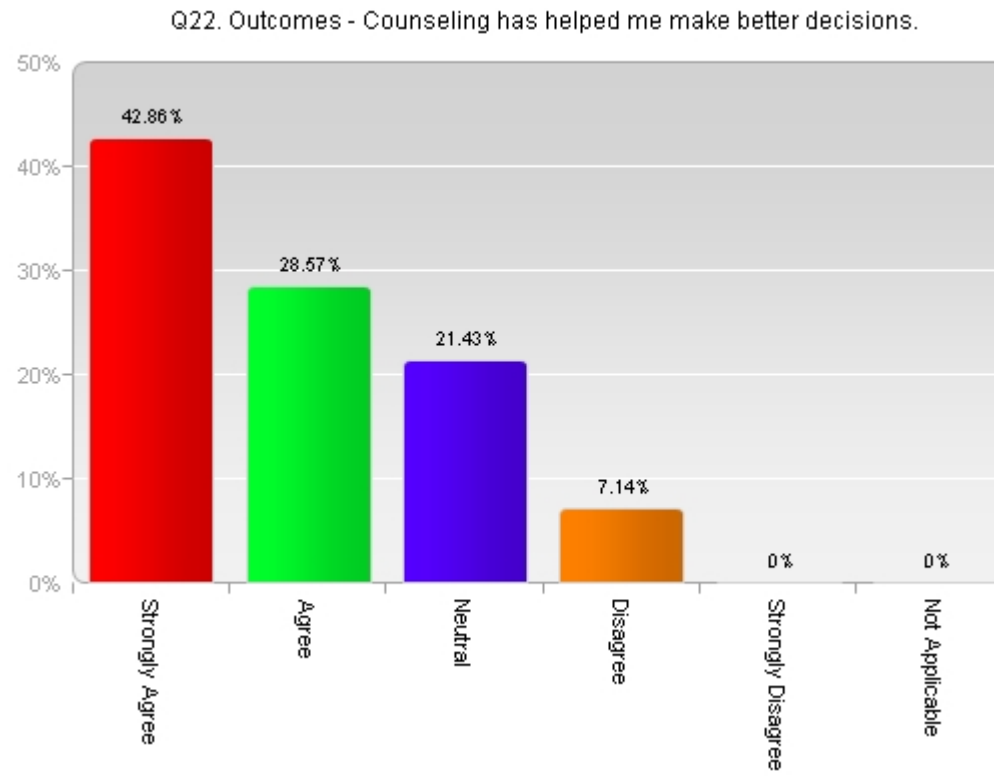


Q21. Outcomes - Counseling has helped me develop better coping skills to deal with stress or problem areas.

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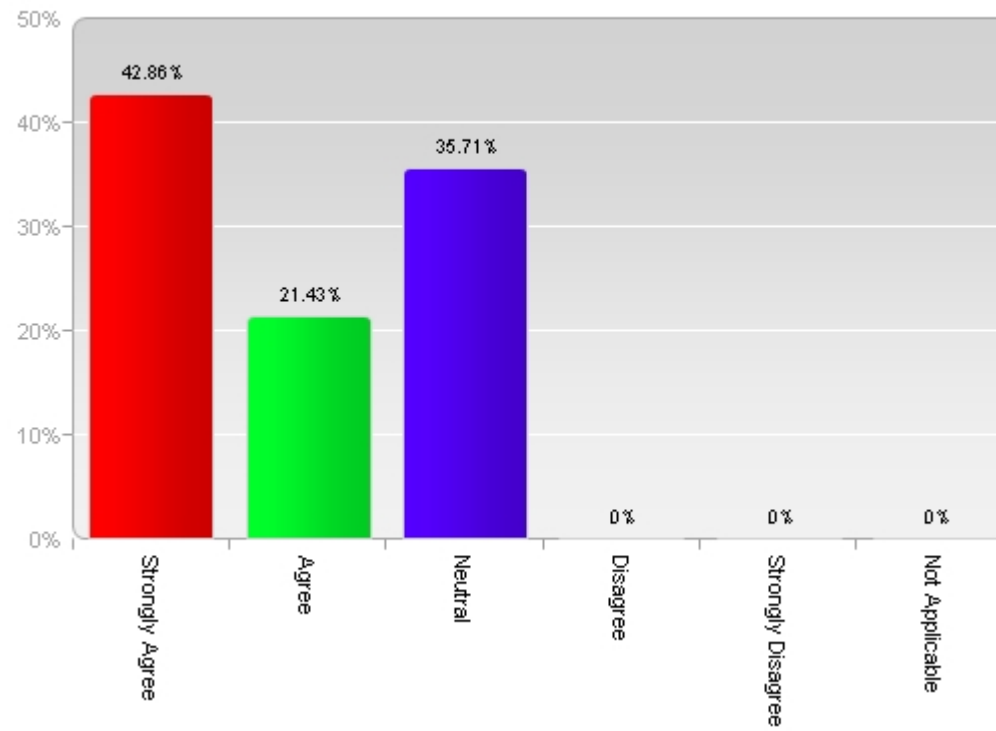


Q22. Outcomes - Counseling has helped me make better decisions.

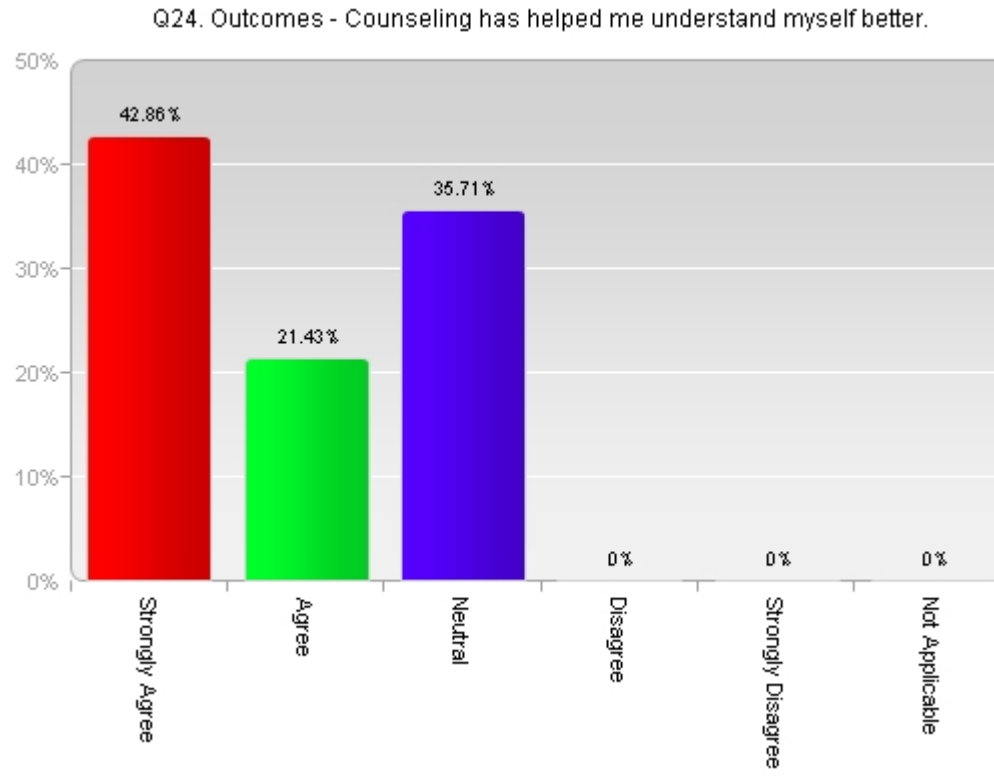


Q23. Outcomes - I am making (or have made) progress towards my counseling goals.

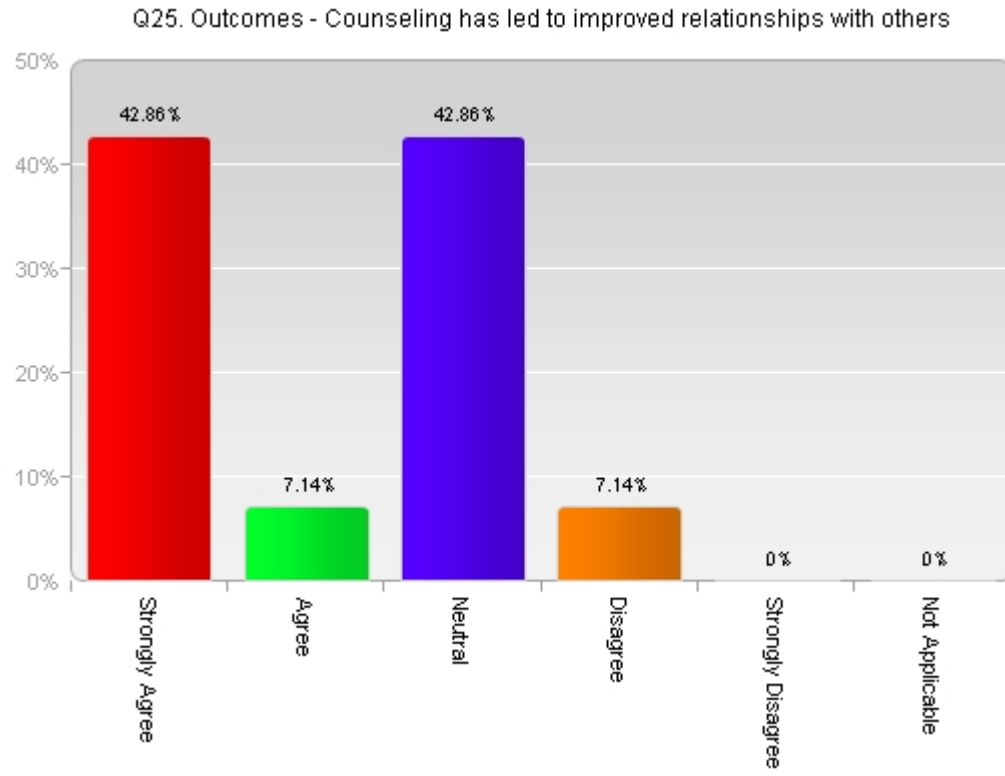
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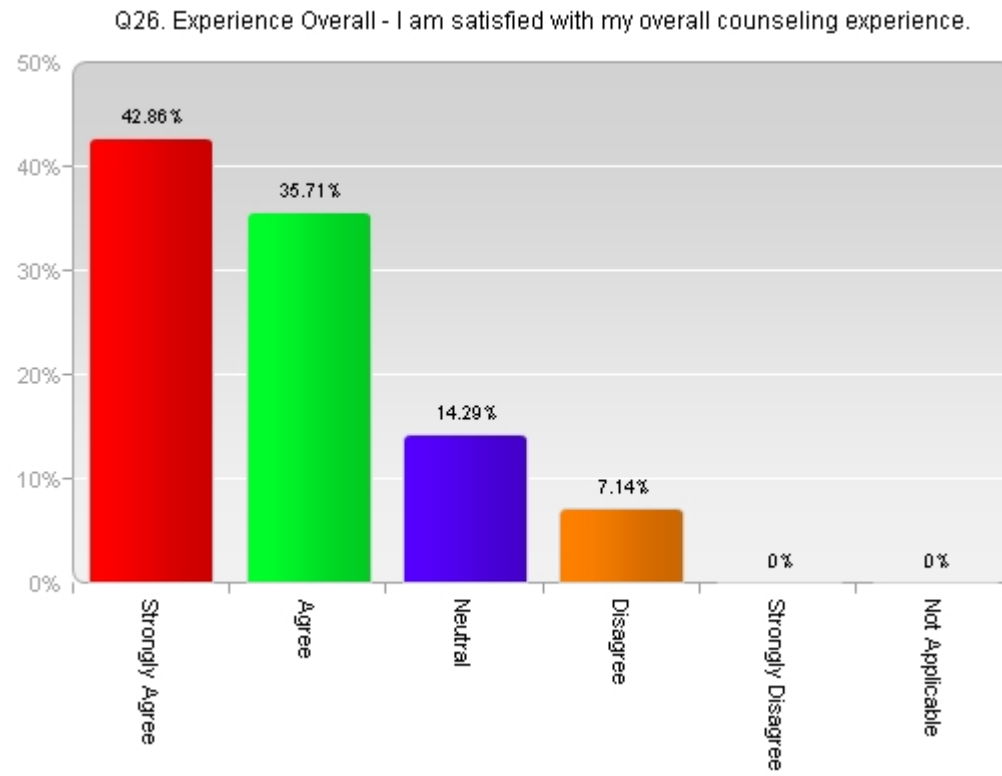
Q24. Outcomes - Counseling has helped me understand myself better.



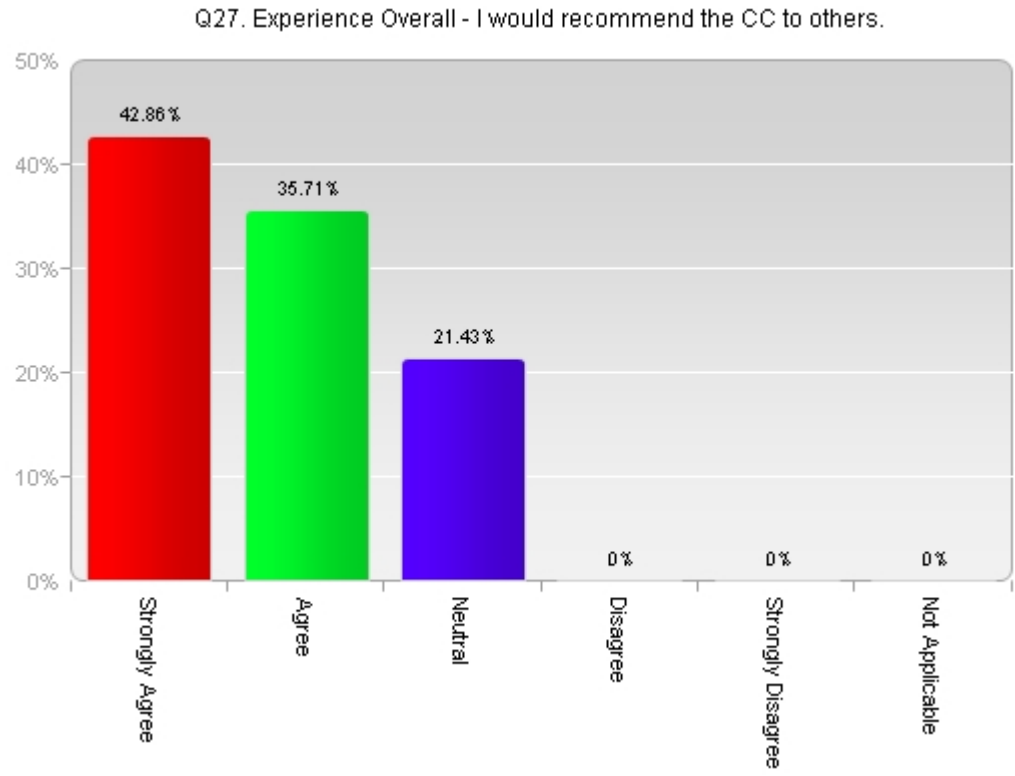
Q25. Outcomes - Counseling has led to improved relationships with others



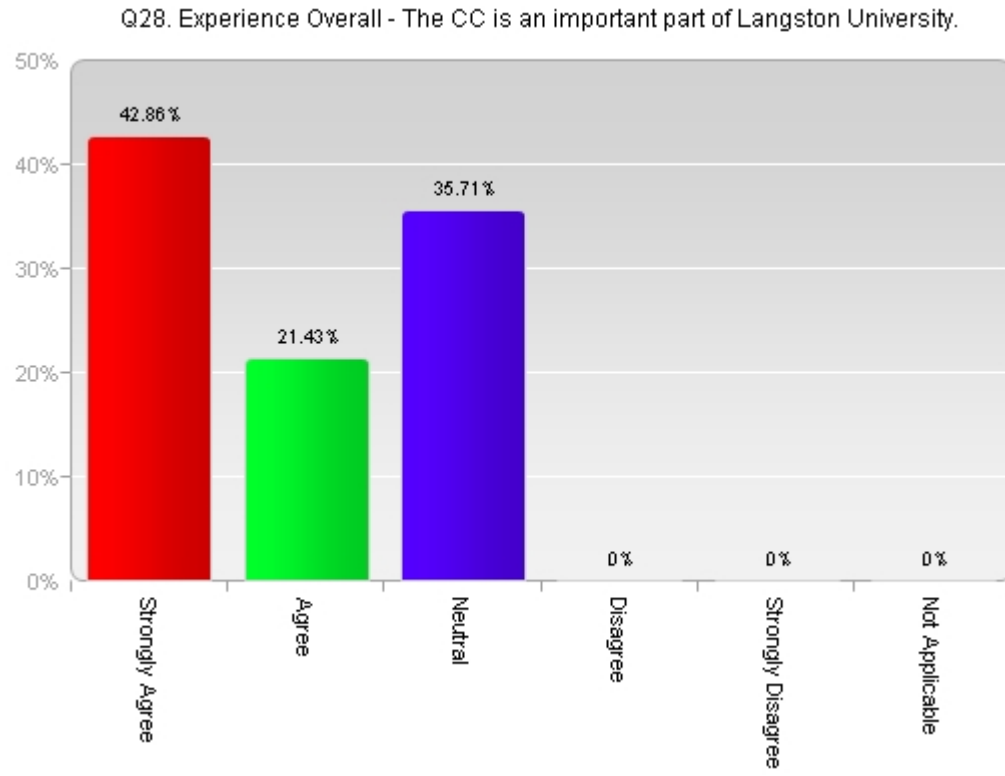
Q26. Experience Overall - I am satisfied with my overall counseling experience.



Q27. Experience Overall - I would recommend the CC to others.



Q28. Experience Overall - The CC is an important part of Langston University.



Q29. Helpline - After-hours phone contact was helpful to me during an urgent emergency.

