

COMPLAINT RESOLUTION PROCEDURE

The University has established a formal procedure through which employees (faculty and staff) have the right to express grievances and seek solutions concerning disagreements arising from working relationships, working conditions, employment practices, or differences in interpretation of policy.

The only items not covered by the grievance procedure are wages and salaries, and University statements concerning policies and rules. The grievance procedure guarantees a prompt and impartial review of all factors involved in the grievance, without fear of coercion, discrimination, or reprisal.

The complete grievance procedure is contained in the University's Affirmative Action Compliance Plan booklet.